Accessible Transportation, CORTRAN

We can accommodate riders with: Escorts (with paid fare) Hearing Impairment Manual wheelchairs To accommodate riders, we offer: One-on-one staff assistance Staff training on assisting people with mobility problems Age Requirements No Age Requirement Intake Process Call (855) 984-2328 to book a ride; visit the website. Use the app. Book your ride the day before. The booking cutoff is 3 pm the day before. If no rides are available, you will be placed on a waitlist. Provider Refer Yes Report Problems Call the Agency Residency Requirements Must be a Roanoke County resident. Self Refer Yes Roanoke County Government https://www.roanokecountyva.gov https://www.roanokecountyva.gov/DocumentCenter/View/20066/CORTRAN-Via-Welcome-P... Main (540) 776-7271 5204 Bernard Drive, 4th Floor 24018 VA

United States

Monday: 8:00 am-5:00 pm Tuesday: 8:00 am-5:00 pm Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm Friday: 8:00 am-5:00 pm

Saturday: Closed Sunday: Closed Fee Structure

No Fee

Payment Method(s)

Credit / Debit

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Private Pay Languages Spoken English

Roanoke County CORTRAN has partnered with Via to continue providing safe, easy, affordable rides to eligible residents.

If you have a smartphone, you can use the CORTRAN app to book, cancel, and track your rides in a matter of seconds. Otherwise, you can still call the Roanoke County number to be automatically connected to the booking line.

New wheelchair-accessible vehicles. Vehicles are now Sienna WAV minivans and are fully wheelchair accessible. Rides may also be shared by up to three passengers.

There is a new call-in number:(855) 984-2328, and you can also book through a mobile app, which lets you track your ride in real-time! And if we can't confirm your ride when you book, we'll put you on a waitlist and let you know by 5:00 PM if a ride is available.

Service Area(s)
Roanoke County