Accessible Transportation

Age Requirements No Age Requirement Available 24/7 No Intake Process Visit the website or call for information. You must call 24 hours in advance and speak to a dispatcher to schedule deviated service (3/4 of a mile from the fixed route) for qualified ADA passengers. **Report Problems** Call the Agency **STAR Transit** http://mystartransit.org/ Main (757) 787-8322 21250 Cooperative Way 23441 VA **United States** Monday: 7:00 am-6:00 pm Tuesday: 7:00 am-6:00 pm Wednesday: 7:00 am-6:00 pm Thursday: 7:00 am-6:00 pm Friday: 7:00 am-6:00 pm Saturday: Closed Sunday: Closed Fee Structure Fixed Fee Payment Method(s) Cash only

Languages Spoken

English

STAR Transit is the public transportation program of the Accomack-Northampton Transportation District Commission. It exists to provide safe, reliable, and costefficient general public transportation services to the residents of the Eastern Shore.

Fixed-Route buses provide service at designated bus stops along specific routes on set schedules. All the fixed-route buses include wheelchair lifts to make riding possible for people with disabilities. If your disability/medical condition or system accessibility/environmental barriers, prevents you from riding Fixed Route buses, you may be eligible for the deviated route service some or all of the time. Your ability to ride Fixed Route buses will be evaluated when you submit an ADA (Americans with Disabilities Act) <u>application</u>, (found on the website) and, in some circumstances, have an in-person interview.

The Americans with Disabilities Act (ADA) is a civil rights law. The intent of the ADA is to remove barriers that prevented people with disabilities from fully participating in life. Under the ADA, Fixed Route buses are to be the primary means of public transportation for everyone, including people with disabilities.

STAR Transit offers free one-on-one or group training to teach people with disabilities how to ride Fixed Route buses. Call the office for more information.

Service Area(s) Accomack County

Northumberland County Email <u>contact@mystartransit.org</u>