

Veteran Transportation to Hospital

Age Requirements

No Age Requirement

Intake Process

Call, email or visit the website. We request a one-week notice for trip requests, and the deadline is 12:00 pm at noon on Wednesdays.

Provider Refer

Yes

Self Refer

Yes

Four County Transit

<http://www.fourcountytransit.org/>

<http://www.fourcountytransit.org/VeteranTransportation.html>

Main

(276) 963-1486

Toll-Free

(888) 656-2272

Wardell Industrial Park

164 College Ridge Road

24609 VA

United States

Monday: 8:00 am-4:30 pm

Tuesday: 8:00 am-4:30 pm

Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm

Friday: 8:00 am-4:30 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

The Veterans Van arrives at each VA Hospital by 10:00 AM and departs at 3:00 PM.

Fee Structure

No Fee

Four County Transit now offers to veterans, transportation to two nearby VA hospitals at no charge to the veteran. Veterans residing in Russell and Tazewell are eligible for the transportation program.

Riders may call (276) 963-1486 (or 1-888-656-2272) and leave a message with a pick-up request, and may also call this number to cancel a scheduled pick-up. After an automated greeting, press 3 to leave a request for pick-up or cancellation. A dispatcher will return your call to confirm and provide a pick-up time and details.

Veteran Van schedule is Tuesdays: Salem VA Medical Center, 1970 Roanoke Blvd., Salem, VA 24153, and Thursdays: Mountain Home VA, 809 Lamont St & Veterans Way, Johnson City, TN 37604.

The drop-off at each VA Hospital is by 10:00 AM, and pick-up departs at 3:00 PM. Riders need to ensure their appointments are no earlier than 10:00 am, and that they are completed by 3:00 PM.

Service Area(s)

Russell County

,

Tazewell County

Email

fctdispatch@fourcountytransit.org