

Veteran Transportation to Hospital

Age Requirements

No Age Requirement

Intake Process

Call, email or visit the website. We request a one-week notice for trip requests, and the deadline is 12 noon on Wednesdays.

Provider Refer

No

Report Problems

Call the Agency

Self Refer

Yes

Four County Transit

<http://www.fourcountytransit.org/>

<http://www.fourcountytransit.org/VeteranTransportation.html>

Main

(276) 963-1486

Toll-Free

(888) 656-2272

164 College Ridge Road

24609 VA

United States

Monday: 8:00 am-4:30 pm

Tuesday: 8:00 am-4:30 pm

Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm

Friday: 8:00 am-4:30 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

The Veteran Van arrives at each VA Hospital by 10:00 am and departs at 3:00 pm.

Fee Structure

No Fee

Four County Transit now offers veterans, transportation to two nearby VA hospitals at no charge to the veteran. Veterans residing in Russell and Tazewell are eligible for the transportation program.

Riders may call 276 963-1486 (or 1-888-656-2272) and leave a message with a pick-up request, and may also call this number to cancel a scheduled pick-up. After an automated greeting, press three to leave a request for pick-up or cancellation. A dispatcher will return your call to confirm and provide a pick-up time and details. The deadline for ride requests is 7 days prior to transport.

Veteran Van schedule is Tuesdays: Salem VA Medical Center, 1970 Roanoke Blvd., Salem, VA 24153; Thursdays: Mountain Home VA, 809 Lamont St and Veterans Way, Johnson City, TN 37604.

The drop-off at each VA Hospital is by 10:00 am, and pick-up departs at 3:00 pm. Riders should ensure their appointments are no earlier than 10:00 am, and completed by 3:00 pm.

Service Area(s)

Russell County

,

Tazewell County

Email

fctdispatch@fourcountytransit.org