## Energy Assistance (Heating, Cooling and Crisis)

Age Requirements 18 and over Family Yes Intake Process Call the office, visit the website. You can apply for benefits online at CommonHelp **Provider Refer** Yes Self Refer Yes Goochland Department of Social Services http://www.goochlandva.us/364/Social-Services Main (804) 556-5880 1800 Sandy Hook Rd, Suite 200 23063 VA **United States** Monday: 8:00 am-4:30 pm Tuesday: 8:00 am-4:30 pm Wednesday: 8:00 am-4:30 pm Thursday: 8:00 am-4:30 pm Friday: 8:00 am-4:30 pm Saturday: Closed Sunday: Closed Fee Structure No Fee

Goochland County Department of Social Services offers energy assistance programs. There are two types of fuel assistance--heating and cooling. The first program helps eligible households with the costs of heating their homes. To be eligible for fuel assistance, there are certain income guidelines, resource maximums and living arrangements that must be met. The household must also be responsible for paying the heating bill. Fuel Assistance applications are accepted from the second Tuesday in October through the second Friday in November at the Department of Social Services. Fuel Assistance applications are processed as soon as possible, and applicants should expect notification of their eligibility determination by mid-December.

The second program is for cooling assistance. Applications for Cooling Assistance are accepted at the Department of Social Services from June 15 through August 15 to help eligible households with their cooling needs. To be eligible for any type of Cooling Assistance, fuel eligibility criteria must be met, the household must contain at least one vulnerable person and there must be a cooling need. The following types of assistance are available if eligibility conditions are met: purchase of a portable or installed fan, purchase and installation of an air conditioner, payment of an electric utility security deposit, or payment of the electric bill to operate the cooling equipment.

Crisis Assistance: Provides assistance to prevent or alleviate a crisis situation when there are no resources for senior citizens. Applications are accepted from November 1, through March 15th. Please call for more information.

The Energy Share program is a separate program and is funded by Dominion Virginia Power. Payments are made directly to energy vendors. This office is a contact to apply.

CommonHelp is the Commonwealth of Virginia's fast and easy way to apply online for many Virginia social services assistance programs. Through a single online site, you can find out what assistance you might be eligible for and submit one application saving you time and effort. <u>Visit CommonHelp</u>

Service Area(s) Goochland County