

Energy Assistance (Heating, Cooling and Crisis)

Age Requirements

18 and over

Other Eligibility Criteria

Resident of Colonial Heights.

Family

Yes

Intake Contact Email

local041@chesterfield.gov

Intake Process

Please contact the office for more information. Visit the website. Complete an application online at CommonHelp

Report Problems

Call the Agency

Self Refer

Yes

Colonial Heights Department of Social Services

<https://www.chesterfield.gov/569/Social-Services>

<https://www.chesterfield.gov/672/Energy-Assistance-Program>

Main

(804) 748-1100

Toll-Free

(888) 832-3858

c/o Chesterfield-Colonial Heights Department of Social Services

9501 Lucy Corr Circle

23832 VA

United States

Fee Structure

No Fee

Languages Spoken

English

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Multi-Lingual

The Colonial Heights Department of Social Services offers Energy Assistance Programs to low-income eligible households. Families receive federal assistance with their home heating and cooling bills.

The heating program helps eligible households with the costs of heating their homes. To be eligible for fuel assistance, there are certain income guidelines, resource maximums and living arrangements that must be met. The household must also be responsible for paying the heating bill. Fuel Assistance applications are accepted from the second Tuesday in October through the second Friday in November at the Department of Social Services. Fuel Assistance applications are processed as soon as possible, and applicants should expect notification of their eligibility determination by mid-December.

The cooling program is for cooling assistance. Applications for Cooling Assistance are accepted at the Department of Social Services from June 15 through August 15 to help eligible households with their cooling needs. To be eligible for any type of Cooling Assistance, fuel eligibility criteria must be met, the household must contain at least one vulnerable person and there must be a cooling need. The following types of assistance may be available if eligibility conditions are met: purchase of a portable or installed fan, purchase and installation of an air conditioner, payment of an electric utility security deposit, or payment of the electric bill to operate the cooling equipment.

Crisis Assistance Program is intended to meet a household's emergency heating needs. Assistance needed to purchase or repair heating equipment or a one-time only heating security deposit for the resident's heating source can be provided. Applications for this type of assistance open yearly from November 1st through March 15th.

CommonHelp is the Commonwealth of Virginia's fast and easy way to apply online for many Virginia social services assistance programs. Through a single online site, you can find out what assistance you might be eligible for and submit one application saving you time and effort. [Visit CommonHelp](#) or call 1-855-635-4370

Service Area(s)
Colonial Heights City