

Rent, Mortgage and Utility Assistance

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Visit the website for more eligibility information.

Intake Process

For more information or to apply call the Emergency Services line at 757-382-2072, or the Public Utilities Customer Service line at 757-382-6352.

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Residents of the City of Chesapeake.

Self Refer

Yes

City of Chesapeake Government

<https://www.cityofchesapeake.net/government.htm>

<https://www.cityofchesapeake.net/Residents/assistance.htm>

<http://www.facebook.com/CityofChesapeake>

<http://twitter.com/AboutChesapeake>

Main

(757) 382-2072

306 Cedar Road

23322 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

Chesapeake City Government offers Rent, Mortgage, and Utility Assistance to help residents during emergency situations. The program provides limited assistance to eligible Chesapeake residents who are not able to meet their rent, mortgage, or utility (power, gas, water) financial obligations.

For Rental/Utility Assistance:

- Please call 757-382-2072 for these emergency services

For Public Utilities Assistance, the Chesapeake Public Utilities Department provides assistance upon request and with validation of circumstances:

- a 30-day extension for bill payment
- a payment arrangement if the customer is unable to pay the full balance when due
- a 30-day payment extension for past-due customers
- Please call 757-382-6352

Service Area(s)

Chesapeake City