

Financial Empowerment Center

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Family

Yes

Intake Contact Email

counseling@roanokefec.org

Intake Process

Visit the website to schedule an appointment. Call or email for more information.

Intake Contact Telephone

(540) 427-6811

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Serves residents of Roanoke City.

Self Refer

Yes

Roanoke City Administrative Offices

<https://www.roanokefec.org>

Main

(540) 427-6811

5240 Valley Park Drive

24019 VA

United States

Monday: 9:00 am-5:00 pm

Tuesday: 9:00 am-5:00 pm

Wednesday: 9:00 am-5:00 pm

Thursday: 9:00 am-5:00 pm

Friday: 9:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

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Spanish

The City of Roanoke, in partnership with the national Cities for Financial Empowerment Fund (CFE Fund) and Freedom First Enterprises, offers Roanoke's Financial Empowerment Center (FEC). The Center provides professional, one-on-one financial counseling and coaching as a no-cost public service to local residents. At the Roanoke FEC, professionally trained FEC counselors help individuals and families manage their finances, pay down debt, increase savings, establish and build credit, and access safe and affordable mainstream banking products. At the core of the FEC model is the integration of counseling into other social services, such as housing and foreclosure prevention, workforce development, prisoner reentry, benefits access, domestic violence services, and more.

Service Area(s)

Roanoke City

Email

counseling@roanokefec.org