## Housing Financial Assistance

Age Requirements 18 and over Available 24/7 No **Documents Required** Call for details Other Eligibility Criteria See program description for more eligibility information. Family Yes Intake Process CCEVA takes referrals for financial assistance from the Regional Housing Crisis Hotline available by calling (757) 587-4202. Calls directly to Catholic Charities and walk-in requests for financial assistance are not accepted. Intake Contact Telephone (757) 587-4202 **Provider Refer** Yes **Report Problems** Call the Agency **Residency Requirements** Renter or Homeowner must physically occupy the property as his or her principle residence and must reside in the service area. Self Refer No Catholic Charities of Eastern Virginia, Inc. https://www.cceva.org https://cceva.org/services/financial-housing-counseling/ https://www.facebook.com/cceva.org @CatholicCCEVA Main (757)-456-2366

1132 Pickett Road 23502 VA United States

Monday: 8:30 am-5:00 pm Tuesday: 8:30 am-5:00 pm Wednesday: 8:30 am-5:00 pm Thursday: 8:30 am-5:00 pm Friday: 8:30 am-5:00 pm Saturday: Closed Sunday: Closed Additional Availability Comments Evening hours may be available by appointment. Languages Spoken English

Call if translation is needed

Catholic Charities of Eastern Virginia, Inc. (CCEVA) provides financial assistance only for rent and utility help. Help is provided once referred from the Housing Crisis Hotline. Additional documentation, such as proof of income, proof of identity, and a copy of the bill, are required to submit your application for financial assistance.

- Renter or Homeowner must physically occupy the property as his/her principal residence.
- The bill must be in the Occupant's name at the time of the request.
- The bill should not be delinquent more than 30 days at the time of application.
- The program cannot serve clients who were served within an 18-month period.
- The individual or family must be in a crisis beyond their control.
- Applicants must show the ability to maintain self-sufficiency after assistance is awarded.

All those referred through the hotline will meet one-on-one with a housing counselor to create a budget and determine if financial assistance criteria have been met and if funds are available. A referral is NOT a guarantee of financial assistance.

Service Area(s) Chesapeake City Hampton City

, Newport News City

, Norfolk City

Poquoson City

, Portsmouth City

, Virginia Beach City

, York County