

## Crisis Intervention, Salem VA Medical Center

### Age Requirements

18 and over

Available 24/7

Yes

### Documents Required

Call for details

### Other Eligibility Criteria

Provides emergency mental health coverage to former service members with other-than-honorable (OTH) administrative discharges and with honorable discharges.

### Intake Process

Call for assistance. The new Suicide and Crisis Lifeline is 988, extension 1 for Veterans

### Intake Contact Telephone

(888) 982-2463

### Provider Refer

Yes

### Report Problems

Call the Agency

### Self Refer

Yes

Salem VA Medical Center (VAMC)

<https://www.va.gov/salem-health-care/>

<https://www.veteranscrisisline.net>

### Main

(540) 982-2463

### Toll-Free

(800) 698-2411

### Phone Emergency

988

1970 Roanoke Boulevard

24153 VA

United States

### Additional Availability Comments

Emergency crisis services are available 24 hours per day, every day, by calling the Veterans Crisis Line at 800-273-8255 (press 1).

Fee Structure

Call for Information

Languages Spoken

English

Effective July 5, 2017, all Veterans Health Administration (VHA) medical centers will be prepared to offer emergency stabilization care for former service members who present at the facility with an emergent mental health need. Under this initiative, former service members with an Other Than Honorable (OTH) administrative discharge may receive care for their mental health emergency for an initial period of up to 90 days, which can include inpatient, residential or outpatient care. During this time, VHA and the Veterans Benefits Administration will work together to determine if the mental health condition is a result of a service-related injury, making the service member eligible for ongoing coverage for that condition.

Veterans in crisis should call the Veterans Crisis Line at 988 (press 1), or text 838255. [Online chat is available on the website.](#) The new Suicide and Crisis Lifeline is 988.

Service Area(s)

Alleghany County

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Bedford County

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Bland County

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Botetourt County

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Carroll County

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Craig County

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Danville City

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Floyd County

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Franklin County

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Galax City

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Giles County

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Henry County

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Montgomery County

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Patrick County

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Pulaski County

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Roanoke City

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Roanoke County

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Rockbridge County

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Salem City

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Tazewell County

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Wythe County