

## Crisis Intervention, Hampton VA Medical Center

Age Requirements

22-55

,

56-60

,

60+

Available 24/7

Yes

Documents Required

Call for details

Other Eligibility Criteria

Provides emergency mental health coverage to former service members with other-than-honorable (OTH) administrative discharges and with honorable discharges.

Intake Contact

Pedro Ortiz

Intake Contact Email

Pedro.Ortiz@dvs.virginia.gov

Intake Process

Call the office, text 988, or chat on the website at <https://988lifeline.org/talk-to-someone-now/>

Intake Contact Telephone

988

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Virginia Department of Veterans Services

<https://www.dvs.virginia.gov/dvs/locations/hampton-va-medical-center-field-offi...>

<https://www.veteranscrisisline.net>

<https://www.facebook.com/VirginiaVeteransServices>

<https://twitter.com/VaVeteransSvc>

Main

(757) 722-9961  
Phone Emergency  
988

100 Emancipation Drive Building 43, Room 114  
23667 VA  
United States

Monday: 8:00 am-4:30 pm  
Tuesday: 8:00 am-4:30 pm  
Wednesday: 8:00 am-4:30 pm  
Thursday: 8:00 am-4:30 pm  
Friday: 8:00 am-4:30 pm  
Saturday: Closed  
Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

Effective July 5, 2017, all Veterans Health Administration (VHA) medical centers will be prepared to offer emergency stabilization care for former service members who present at the facility with an emergent mental health need. Under this initiative, former service members with an Other Than Honorable (OTH) administrative discharge may receive care for their mental health emergency for an initial period of up to 90 days, which can include inpatient, residential or outpatient care. During this time, VHA and the Veterans Benefits Administration will work together to determine if the mental health condition is a result of a service-related injury, making the service member eligible for ongoing coverage for that condition.

Veterans in crisis should call the Veterans Crisis Line at 988 (press 1), or text 988.  
[Online chat is available on the website.](#)

Service Area(s)  
Charles City County

,  
Gloucester County

,  
Hampton City

,  
Isle of Wight County

,  
James City County

,  
Mathews County

,  
Newport News City

,  
Poquoson City

,  
Williamsburg City

,  
York County

Email

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