

## Emergency Services and Crisis Intervention

Age Requirements

No Age Requirement

Available 24/7

Yes

Documents Required

Call for details

Other Eligibility Criteria

Serves individuals who require behavioral health, developmental disability or substance use services.

Family

No

Intake Process

Call for an intake and assessment appointment or walk in during daytime business hours.

Intake Contact Telephone

(757) 442-7707

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

224

Report Problems

Call the Agency

Residency Requirements

Serves residents of and people located in Accomack and Northampton Counties.

Self Refer

Yes

Eastern Shore Community Services Board

<http://escsb.org>

<http://www.escsb.org/emergency-services-description.html>

Main

(757) 442-7707

Toll-Free

(800) 764-4460

Phone Emergency

(757) 442-7707

10106 Pine Street

23413 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Emergency services clinicians are on-call 24 hours per day, every day. During business hours, Monday through Friday from 8:30AM through 5:00PM, call or come to the emergency services building on Pine Avenue. After business hours, call and ask to speak to the emergency services clinician on call. The clinician will return your call.

Fee Structure

Sliding Scale Fee

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Call for Information

Payment Method(s)

Private Pay

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Private Insurance

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Medicaid

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Medicare

Languages Spoken

English

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Call if translation is needed

The Eastern Shore Community Services Board (ESCSB) crisis response team is trained to help individuals resolve the crisis in the least restrictive, recovery-oriented method possible. Services include:

- telephone counseling,
- a face to face appointment,
- crisis stabilization services,
- in-patient hospitalization.
- follow-up appointments with an ESCSB provider or private provider in the community.

In the event an individual is in need of emergency intervention and is not willing to participate in an emergency assessment, per the Code of Virginia, the crisis staff may obtain an emergency custody order (ECO) or temporary detention order (TDO) to facilitate the person getting their treatment needs to be met on an involuntary basis.

When an inpatient setting is needed, the ESCSB crisis responder will consult with community providers or facilitate an admission in an inpatient setting. For individuals who are without health insurance, crisis staff members may facilitate an inpatient admission with funds available through the HPR-V Reinvestment Program.

The emergency staff at the Nassawadox Counseling Center also provide discharge planning and follow-up appointments for individuals after their discharge from an inpatient setting.

Service Area(s)

Accomack County

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Northampton County