

Hotline for Women Veterans

Family

No

Intake Process

Visit the website; call the office.

Self Refer

Yes

U.S. Department of Veterans Affairs

<http://www.washingtondc.va.gov/>

Phone Emergency

(855) 829-6636

(Telephone Hotline)

20420 DC

United States

Languages Spoken

English

The Department of Veterans Affairs (VA) launched a Women Veterans hotline—1-855-VA-WOMEN (1-855-829-6636)—an incoming call center that receives and responds to questions from women Veterans, their families, and caregivers across the nation about available VA services and resources.

Women Veterans under utilize VA care, largely due to a lack of knowledge about VA benefits and available services. In response, an outbound Call Center was established in 2010 to contact women Veterans and encourage them to try VA care. It has been expanded, and the Call Center's telephone agents now receive incoming calls and inquiries about VA care and other services for women.

The telephone agents are informed about eligibility, benefits, health care and other services, and can route calls within VA when needed. Agents are also trained to respond to crisis situations such as suicidal behavior, homelessness, sexual trauma, and domestic violence.

1-855-VA-WOMEN (1-855-829-6636) provides a single avenue for women Veterans to get the help they need, gynecology services, maternity care, caregiver support, crisis support and help for homeless Veterans. With one phone call, women Veterans can discover all the VA has to offer.

Service Area(s)

Nationwide