

Emergency Services

Age Requirements

No Age Requirement

Available 24/7

Yes

Documents Required

Call for details

Other Eligibility Criteria

Children, Adolescents, Adults, Geriatric

Family

No

Intake Contact Telephone

(757) 756-5600

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

241

Report Problems

Call the Agency

Residency Requirements

Serves residents of Norfolk City.

Self Refer

Yes

Norfolk Community Services Board

<https://www.norfolk.gov/996/Norfolk-Community-Services-Board>

<http://www.norfolk.gov/index.aspx?nid=1804>

Phone Emergency

(757) 664-7690

VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

Sliding Scale Fee

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Call for Information

Payment Method(s)

Private Pay

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Private Insurance

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Medicaid

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Medicare

Languages Spoken

English

Emergency Services (ES) performs pre-admission screening evaluations, provides short term crisis counseling services, offers referrals and linkage on an emergency basis for individuals in the City of Norfolk.

The following services are provided at Emergency Services:

- 24 hours per day, seven days per week provision of services;
- Expert testimony in court;
- Telephone counseling;
- Information and referral;
- Face-to-face crisis counseling;

- Pre-Admission screening (for hospital or Crisis Stabilization Unit);
- Initiation of a temporary detention order in accordance with Virginia statutes.

Service Area(s)

Norfolk City