

## Emergency Services

Age Requirements

No Age Requirement

Available 24/7

Yes

Documents Required

Picture ID

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Income verification

Other Eligibility Criteria

Serves individuals of all ages.

Family

No

Intake Contact

Client Emergency Services

Intake Process

Call or walk in during regular office hours, Monday through Friday from 8:30AM-5:00PM. No referral is needed and individuals do not have to be an established VCSB client in order to receive emergency services. Services are provided by scheduled appointments and by walk-in. Additional emergency services telephone contacts are (540) 943-1590 and toll free (866) 274-7475.

Intake Contact Telephone

(540) 885-0866

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

105

Report Problems

Call the Agency

Residency Requirements

Serves residents of the Counties of Augusta and Highland and the Cities of Staunton and Waynesboro.

Self Refer

Yes

Valley Community Services Board

<https://www.MyValleyCSB.org>

<http://www.myvalleycsb.org/emergency-services-2>

<https://www.facebook.com/Valley-Community-Services-Board-139158496132439/>

Main

(540) 887-3200

Toll-Free

(866) 274-7475

Phone Emergency

(540) 885-0866

85 Sangers Lane

24401 VA

United States

Monday: 8:00 am-7:30 pm

Tuesday: 8:00 am-7:30 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-7:30 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Crisis emergency services are available 24 hours per day, every day by calling (540) 885-0866, (540) 943-1590 or (866) 274-7475. The Walk-In Clinic hours are Monday, Tuesday and Thursday from 8:15 AM until 10:00 AM and Wednesday and Friday from 1:45 PM until 3:30 PM.

Fee Structure

Sliding Scale Fee

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Call for Information

Payment Method(s)

Private Pay

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Private Insurance

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Medicaid

,  
Community Living Waiver

,  
Medicare

,  
Tricare

Languages Spoken  
English

Valley Community Services Board offers an Emergency Services including:

- 24-hour intervention services for individuals permanently or temporarily residing in the cities of Staunton and Waynesboro and Augusta and Highland counties;
- Screenings for hospitalization, crisis stabilization unit, or detoxification facility;
- Referral to community or agency resources;
- Outpatient Crisis Stabilization or Crisis Support Services;
- Children and Adolescent Crisis Services;
- 24/7 telephone support for emergencies;
- Therapeutic Docket services;
- Oversight of Mandatory Outpatient Therapy;
- Jail-based services.

Service Area(s)

Augusta County

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Highland County

,  
Staunton City

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Waynesboro City