

Emergency Services

Age Requirements

No Age Requirement

Available 24/7

Yes

Documents Required

Call for details

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Picture ID

,

Proof of income

,

Social Security card

Other Eligibility Criteria

Serves individuals experiencing a crisis due to behavioral health or substance use disorder.

Family

No

Intake Process

Call for an intake and assessment. Walk-Ins are accepted Monday-Thursday 8:00 AM-2:00 PM. Bring proof of insurance or disability, if available.

Intake Contact Telephone

(757) 925-2484

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services

Qualification Number

084

Report Problems

Call the Agency

Residency Requirements

Serves residents of and people located in the cities of Franklin and Suffolk and the counties of Isle of Wight and Southampton.

Self Refer

Yes

Western Tidewater Community Services Board

<http://www.wtcsb.org>

Main

(757) 925-2484

Phone Emergency

(757) 925-2484

Northgate Building, Godwin Commerce Park

1000 Commercial Lane

Northgate Building, Godwin Commerce Park

23434 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Emergency Services are available 24 hours per day, 365 days per year. Regular business hours are Monday - Friday 8:30 AM - 5:00 PM.

Fee Structure

Sliding Scale Fee

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Call for Information

Payment Method(s)

Private Pay

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Private Insurance

,

Medicaid

,

Medicare

Languages Spoken

English

,

Call if translation is needed

At Western Tidewater Community Services Board, Emergency Services are available 24 hours a day, seven days a week for all individuals of any age, ethnicity or disability who are in crisis due to behavioral health or substance use disorder. The services include counseling and phone consultations with or for people in crisis and admission screenings for crisis stabilization, psychiatric hospitalizations or substance use inpatient treatment.

Service Area(s)

Franklin City

,

Isle of Wight County

,

Southampton County

,

Suffolk City