

Emergency Services

Age Requirements

No Age Requirement

Available 24/7

Yes

Documents Required

Call for details

Other Eligibility Criteria

Serves individuals with behavioral health, developmental disability or substance use emergency needs.

Intake Process

Walk-ins are available at the Community Services Board main location. No appointment is necessary, however if interpretive services are needed please contact us to schedule an appointment. To expedite the intake process, please download the adult intake packet from <https://www.hrcsb.org/documents> or contact the office to request a packet.

Intake Contact Telephone

(540) 434-1766

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services

Qualification Number

081

Report Problems

Call the Agency

Residency Requirements

Serves residents of the City of Harrisonburg and Rockingham County. Serves residents of the City of Harrisonburg and Rockingham County.

Self Refer

Yes

Harrisonburg-Rockingham Community Services Board

<https://www.hrccb.org>

<https://www.hrccb.org/emergency-services/>

<https://www.facebook.com/HarrisonburgRockinghamCSB/>

Main

(540) 434-1941

Phone Emergency

(540) 434-1766

1241 North Main Street

22802 VA

United States

Monday: 9:00 am-5:00 pm

Tuesday: 9:00 am-5:00 pm

Wednesday: 9:00 am-5:00 pm

Thursday: 9:00 am-5:00 pm

Friday: 9:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Services hours may vary. Emergency and crisis services are available 24 hours per day, every day.

Fee Structure

Call for Information

Payment Method(s)

Private Pay

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Private Insurance

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Medicaid

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Medicare

Languages Spoken

English

The Harrisonburg-Rockingham Community Services Board (HRCSB) provides mental health emergency support around the clock every day of the year to anyone in the Harrisonburg City and Rockingham County community. The emergency phone

number connects callers immediately to someone who can help. Individuals do not need to be an existing client of HRCSB to use the emergency mental health line.

Services include:

- Connect to Resources – Crisis response team discerns immediate needs and makes referrals or gives information in response to the situation.
- Hospitalization – HRCSB is the designated state provider for triage as the entry point to the involuntary treatment of behavioral health issues.
- Children’s Mobile Crisis – During business hours, HRCSB provides community-based crisis intervention for children up to the age of 18 with behavioral health emergencies and for individuals with developmental disabilities who are experiencing a behavioral crisis.
- Sentara RMH Assessment Center – A Crisis and Intervention Team Assessment Center, also known as CITAC, is a partnership between local law enforcement, Sentara RMH and HRCSB to provide a safe environment for assessing involuntary behavioral health hospitalization.

Service Area(s)

Harrisonburg City

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Rockingham County