

Energy Assistance (Heating, Cooling and Crisis), South County

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Eligible residents of Fairfax County and the cities of Fairfax and Falls Church
Family

Yes

Intake Process

Phone or Walk-in; call ahead for more information. You can also apply at
CommonHelp online

Provider Refer

No

Self Refer

Yes

Fairfax County Department of Family Services

<https://www.fairfaxcounty.gov/familyservices/>

Main

(703) 704-6353

Toll-Free

(888) 832-3858

TTY/TTD

711

8350 Richmond Highway, 3rd floor

22309 VA

United States

Monday: 8:00 am-4:30 pm

Tuesday: 8:00 am-4:30 pm

Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm

Friday: 8:00 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

Sign Language

,
Multi-Lingual

Fairfax County Department of Family Services, South County Area, offers heating and cooling assistance. The heating program helps eligible households with the costs of heating their homes. To be eligible for fuel assistance, there are certain income guidelines, resource maximums and living arrangements that must be met. The household must also be responsible for paying the heating bill. Fuel Assistance applications are accepted from the second Tuesday in October through the second Friday in November at the Department of Social Services. Fuel Assistance applications are processed as soon as possible, and applicants should expect notification of their eligibility determination by mid-December.

The cooling program is for cooling assistance. Applications for Cooling Assistance are accepted at the Department of Social Services from June 15 through August 15 to help eligible households with their cooling needs. To be eligible for any type of Cooling Assistance, fuel eligibility criteria must be met, the household must contain at least one vulnerable person and there must be a cooling need.

Crisis Assistance: Provides assistance to prevent or alleviate a crisis situation when there are no resources for senior citizens. Applications are accepted from November 1, through March 15th. Please call for more information.

The following types of assistance are available if eligibility conditions are met: purchase of a portable or installed fan, purchase and installation of an air conditioner, payment of an electric utility security deposit, or payment of the electric bill to operate the cooling equipment.

Weatherization Assistance - assists with energy efficiency and air infiltration.

CommonHelp is the Commonwealth of Virginia's fast and easy way to apply online for many Virginia social services assistance programs. Through a single online site, you can find out what assistance you might be eligible for and submit one application saving you time and effort. [Visit CommonHelp](#) or call 1-855-635-4370

Languages: Multilingual: Arabic, English, Farsi, Korean, Spanish, Vietnamese. Call ahead for other languages.

Service Area(s)

Fairfax City

,

Fairfax County

,

Falls Church City