

## Emergency and Crisis Services

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Family

No

Intake Process

Concern Hotline: 540-635-4804,

Toll free 800-342-1462

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

051

Report Problems

Call the Agency

Self Refer

Yes

Northwestern Community Services

<http://www.nwcsb.com>

Main

(540) 635-4804

Toll-Free

(800) 342-1462

Phone Emergency

(800) 342-1462

209 West Criser Road  
Suite 400  
22630 VA  
United States

#### Additional Availability Comments

Crisis emergency services are available 24 hours per day, every day.

#### Fee Structure

Sliding Scale Fee

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#### Call for Information

#### Languages Spoken

English

Crisis Services: The Northwestern Community Services (NWCS) provides 24-hour emergency evaluation, short-term treatment, and hospital referral to individuals having mental health, emotional, substance use, or behavioral crises that pose a safety risk to themselves or others. After regular office hours when centers are closed, access to our professional emergency staff is available through Concern Hotline.

#### Concern Hotline:

Clarke, Frederick County, and Winchester: 540-667-0145

Page County: 540-743-3733

Shenandoah County: 540-459-4742

Warren County: 540-634-4357

#### Service Area(s)

Clarke County

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Frederick County

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Page County

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Shenandoah County

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Warren County

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Winchester City