## Mountain Express

We can accommodate riders with: Manual wheelchairs

Powered wheelchairs Age Requirements No Age Requirement Available 24/7 No **Documents Required** Call for details Other Eligibility Criteria Fixed route service is offered to the general public. Application for ADA certification must be submitted and approved by RADAR prior to scheduling a deviated ride. Intake Contact Email radar@radartransit.org Intake Process Contact the office by telephone, email, or visit the website for route schedules or an Americans with Disabilities Act certification application. All ADA-deviated rides must be scheduled at least 24 hours in advance. Intake Contact Telephone (800) 964-5707 x3 Provider Refer Yes **Report Problems** Call the Agency Self Refer Yes **RADAR Transit** http://radartransit.org/ https://radartransit.org/the-mountain-express/ https://www.facebook.com/radartransit.org/ Main (800) 964-5707 x3 **Toll-Free** 

(800) 964-5707

P O 13825 24037 VA United States

Monday: 8:00 am-5:00 pm Tuesday: 8:00 am-5:00 pm Wednesday: 8:00 am-5:00 pm Thursday: 8:00 am-5:00 pm Friday: 8:00 am-5:00 pm Saturday: Closed Sunday: Closed Additional Availability Comments Service is available Monday - Friday 8 am to 5 pm. When Covington Schools close due to bad weather, service is not provided. If service is closed for any other reason, announcements are on local radio and television stations. Service is closed on New Years Day, Memorial Day, July Fourth, Labor Day, Thanksgiving Day, and Christmas Day.

Fee Structure Fixed Fee Payment Method(s) Cash only Languages Spoken English

The Mountain Express offers a deviated fixed route service to the citizens of Alleghany County, Clifton Forge, Iron Gate, and Covington. <u>The route map and</u> <u>schedules</u> are available for download on the website.

A fare of \$1.00 per trip is charged and must be paid when boarding the van. Exact change is required. Children under the age of six years old ride at no charge.

Individuals who are Americans with Disabilities Act (ADA) certified may request the van to deviate off its route to make pick-ups and drop-offs. This distance may not exceed 3/4 of a mile off the route. All ADA-deviated rides must be scheduled at least 24 hours in advance. Drivers are trained in passenger assistance, defensive driving, cardiopulmonary resuscitation, and wheelchair securement procedures. The <u>ADA</u> <u>certification application</u> is available on the website for deviated route services.

Service Area(s) Alleghany County

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Covington City Email radar@radartransit.org