

Emergency Shelter for Families

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Homeless families with children under age 18, (18 & 19 eligible if still enrolled in high school and accompanied by a legal guardian); legal presence in the United States, verification of homeless status

Family

Yes

Intake Contact

Centralized Housing Intake

Intake Process

Call Centralized Housing Intake (CI) 540-271-1701 for initial assessment. You must provide documented 3rd party verification of your homeless status. CI will make a referral to Mercy House once the application is complete. Interview with case worker.

Report Problems

Send an Email

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Other

Self Refer

Yes

Mercy House, Inc.

<http://themercuryhouse.org/>

<http://www.themercuryhouse.org/shelter-information.html>

Main

(540) 432-1812

305 North High Street

22802 VA

United States

Monday: 9:00 am-5:00 pm

Tuesday: 9:00 am-5:00 pm

Wednesday: 9:00 am-5:00 pm

Thursday: 9:00 am-5:00 pm

Friday: 9:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Monday through Friday 9am until 5pm

Fee Structure

No Fee

Languages Spoken

English

Mercy House only serves verifiably homeless families with dependent children (under 18) in their custody. Each household is sheltered in an efficiency unit with a private kitchen and bathroom.

The goal at Mercy House is to assist each family to quickly find a permanent housing solution. Case management is provided to all clients to address any barriers or concerns that may delay/prevent a household from obtaining housing.

Applicants must call Centralized Housing Intake at 540-271-1701. If you have additional questions about a program, please call the office at 540-432-1812 during office hours.

Service Area(s)

Harrisonburg City

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Rockingham County