[Temporary Assistance for Needy Families, (TANF), Downtown](#)

Age Requirements

0-5

,

6-12

Available 24/7

No

Other Eligibility Criteria

Family must be financially needy and pass the income screenings. 18 years and younger

Family

Yes

Intake Process

For more information on this temporary assistance program, call (804) 646-7212. You can also call the Customer Care Center at 3-1-1

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

City of Richmond Department of Social Services

https://www.rva.gov/social-services

http://www.richmondgov.com/SocialServices/TanfView.aspx

Main

(804) 646-7212

Phone Emergency

(888) 832-3858

Marshall Plaza Building

900 East Marshall Street

23219 VA

United States

Monday: 8:00 am-5:00 pm
Tuesday: 8:00 am-5:00 pm
Wednesday: 8:00 am-5:00 pm
Thursday: 8:00 am-5:00 pm
Friday: 8:00 am-5:00 pm
Saturday: Closed
Sunday: Closed
Fee Structure
No Fee
Languages Spoken
English

Temporary Assistance for Needy Families (TANF) and the Virginia Initiative for Employment, not Welfare (VIEW) provide eligible families with monthly cash payments to meet their basic needs. Participants may be provided with services such as job skills training, work experience, job readiness training, child care assistance, transportation, and other work related expenses.

An eligible child must be under the age of 18, or if 18, will graduate from high school before age 19, go to school regularly if he or she is between the ages of five and 18, living with a parent or other relative, and a U.S. citizen or an eligible immigrant.

The TANF program initiative has time to limited benefits, a strong work requirement, and a social contract that sets out the responsibilities of and expectations for recipients of public assistance and the government.

For VIEW services, adults age 18 and over who are TANF eligible, and able-bodied parents are eligible to participate in employment assistance services. Please call for more information about the documents required to provide, etc.

You can apply for Benefit Programs online at CommonHelp or by telephone by calling 1-855-635-4370.

Service Area(s)
Richmond City
Email
asksocialservices@richmondgov.com