

Emergency Mental Health Services

Age Requirements

No Age Requirement

Available 24/7

Yes

Documents Required

Call for details

Other Eligibility Criteria

Serves individuals who are at significant risk for harm due to their behavioral health problem.

Family

No

Intake Process

Call for an assessment 24 hours per day, every day.

Intake Contact Telephone

(804) 748-6356

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

222

Qualification Type

Certification

Qualification Entity

Commission on Accreditation of Rehabilitation Facilities (CARF)

Report Problems

Call the Agency

Residency Requirements

Serves Chesterfield County residents or people located in Chesterfield County.

Self Refer

Yes

Chesterfield County Department of Mental Health Support Services

<https://www.chesterfield.gov/csb>

<https://www.chesterfield.gov/926/Emergency-Services>

Main

(804) 748-1227

Phone Emergency

(804) 748-6356

TTY/TTD

(804) 768-7200

6801 Lucy Corr Drive

23832 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Emergency crisis intervention services are available 24 hours per day, every day.

Regular office hours are Monday through Thursday from 8:30AM-9:00PM and Fridays from 8:30AM-5:00PM.

Fee Structure

Call for Information

Payment Method(s)

Private Pay

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Private Insurance

,

Medicaid

,

Medicare

Languages Spoken

English

The Chesterfield County Mental Health Support Services (CCMHSS) offers Emergency Behavioral Health Services. The staff are specialists that assist individuals who are having serious, life-threatening behavioral health problems. Immediate attention is given to problem solving, safety planning and assessing risk factors. Staff evaluate the risk of potential harm to oneself, others, or the inability to care for oneself as a result of a serious behavioral health needs. In addition, staff assess whether an individual requires immediate psychiatric hospitalization. Emergency Services staff provide information and recommendations to callers on how to de-escalate crisis situations. As needed, Emergency Services staff also refer individuals to other agencies or community services for additional support

Unlike general emergency calls which are handled by 911, calls to Emergency Services have a significant behavioral health component.

Emergency services provides:

- Screening and assessment;
- Crisis counseling and intervention;
- Safety planning;
- Coordination with other professionals.

Service Area(s)

Chesterfield County