

Community Services Board

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Must be a resident of James City County, York County, Poquoson, or Williamsburg with behavioral health, substance use disorder or developmental disability needs.

Family

No

Intake Process

Call Central Access between the hours of 8 a.m. - 5 p.m., Monday through Friday.

Intake Contact Telephone

(757) 220-3200

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

048

Report Problems

Call the Agency

Residency Requirements

Serves residents of the City of Williamsburg and James City County.

Self Refer

Yes

Colonial Behavioral Health

<https://www.colonialbh.org>

Main

(757) 220-3200

Phone Emergency

(757) 378-5555

TTY/TTD

711

1657 Merrimac Trail

23185 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Additional after hours appointments available. Crisis services are available 24 hours per day/365 days a year.

Fee Structure

Sliding Scale Fee

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Call for Information

Payment Method(s)

Private Pay

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Private Insurance

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Medicaid

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Medicare

,

Veterans

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Tricare

Languages Spoken

English

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Call if translation is needed

Colonial Behavioral Health (CBH) provides community based behavioral health, developmental disability, and substance use disorder services for individuals, couples and groups. Services include:

- counseling
- psychiatric evaluation
- psychological assessment
- case management
- competency evaluation
- dementia screenings and treatment
- Medicaid Waiver services
- veterans and military family services
- crisis interventions.

Pathways is a new program of Colonial Behavioral Health, specifically designed to meet the behavioral health needs of older adults.

Service Area(s)

James City County

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Poquoson City

,

Williamsburg City

,

York County