

Medical Benefits Eligibility (Cardinal Care Medicaid)

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Medically needy, indigent citizens, certain aliens, pregnant women, and children who are income eligible. Resident of Norfolk

Family

No

Intake Process

Telephone referral; complete application; documents required; Intake hours from 8:30 am - 1:30 pm. You can also apply at CommonHelp online

Report Problems

Call the Agency

Self Refer

Yes

Norfolk Department of Human Services

<https://www.norfolk.gov/295/Human-Services>

<https://www.norfolk.gov/376/Benefit-Descriptions>

Main

(757) 664-6000

TTY/TTD

(757) 664-6055

Workforce Development Center

741 Monticello Avenue

23510 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

Norfolk Department of Human Services can determine Cardinal Care Medicaid eligibility. Cardinal Care Medicaid is the federally funded medical care program for Virginia individuals who are elderly, blind, disabled, dependent children, and pregnant women. The program offers medical coverage for doctor visits, emergency room visits, hospitalization, prescriptions, medical supplies and equipment, nursing home costs, and home health care. The level and scope of coverage vary.

To be eligible, individuals must meet income and resource requirements. Supplemental Security Income recipients are generally eligible for full coverage.

CommonHelp is the Virginia Department of Social Services' fast and easy way to screen and apply online for many benefit programs. [Visit CommonHelp website](#)

Applications may be picked up until 5 pm and returned, Monday - Friday.

Service Area(s)

Norfolk City