

## **Adult Protective Services (APS)**

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Resident of Caroline County

Family

No

Intake Process

Phone/Emergency services

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Caroline County Department of Social Services

<https://co.caroline.va.us/278/Social-Services-Department>

Main

(804) 633-5071 Ext. 2114

Toll-Free

(888) 832-3858

17202 Richmond Turnpike

P O Box 430

22427 VA

United States

Monday: 8:30 am-4:30 pm

Tuesday: 8:30 am-4:30 pm

Wednesday: 8:30 am-4:30 pm

Thursday: 8:30 am-4:30 pm

Friday: 8:30 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

The Department of Social Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages 18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call our office. To report at night or on weekends, call 1-888-832-3858.

Service Area(s)

Caroline County