Adult Protective Services (APS)

We can accommodate riders with: Manual wheelchairs Powered wheelchairs Scooters Age Requirements 18 and over Available 24/7 No Other Eligibility Criteria 60 years of age or older, or incapacitated adults 18 or older who are abused, neglected, or exploited. Intake Process Complaints called into the office. There is no fee. Self Refer Yes Goochland Department of Social Services http://www.co.goochland.va.us/364/Social-Services http://www.dss.virginia.gov/family/as/aps.cgi Main (804) 556-5880 Phone Emergency (800) 552-7096 TTY/TTD (804) 556-5332 1800 Sandy Hook Rd, Suite 200 PO Box 34 23063 VA **United States** Monday: 8:00 am-4:30 pm Tuesday: 8:00 am-4:30 pm Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm Friday: 8:00 am-4:30 pm Saturday: Closed Sunday: Closed Languages Spoken English

The Goochland County Department of Social Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages 18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call our office. To report at night or on weekends, call the 24-hour toll free APS Hotline at 1-888-832-3858.

Service Area(s) Goochland County