

## **Central Intake - One Door**

Available 24/7

No

Documents Required

Call for details

Family

Yes

Intake Process

Call, email or walk-in for information.

Intake Contact Telephone

(540) 853-1163

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Must reside in the Blue Ridge Continuum of Care service area and be homeless or at risk of homelessness.

Self Refer

Yes

Community Housing Resource Center

<https://councilofcommunityservices.org/homelessness-solutions/community-housing...>

<https://www.roanokeva.gov/357/Central-Intake---One-Door>

Main

(540) 853-1163

Homeless Assistance Team Office Building

339 Salem Avenue SW

24013-3611 VA

United States

Monday: 8:15 am-4:30 pm

Tuesday: 8:15 am-4:30 pm

Wednesday: 8:15 am-4:30 pm

Thursday: 8:15 am-4:30 pm

Friday: 8:15 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

Call for Information

Languages Spoken

English

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Call if translation is needed

Central Intake-One Door, a program of the Community Housing Resource Center, is the entry point to homeless and homeless prevention services for families and individuals who are homeless or at-risk of homelessness. Central Intake-One Door is the access point for homeless and homeless prevention services and is located in an office that helps clients with the following additional services:

- Street Outreach including basic household items, bus token, referrals, medication assistance, security deposits and intake and assessment.
- Homeless Prevention including rent and utility assistance and security and utility deposits.
- Rapid Rehousing including case management, credit repair and housing search assistance.

Service Area(s)

Alleghany County

,

Botetourt County

,

Covington City

,

Craig County

,

Roanoke City

,

Roanoke County

,

Salem City

Email

[homeless@roanokeva.gov](mailto:homeless@roanokeva.gov)