

## **CARE On-Demand**

Age Requirements

No Age Requirement

Intake Process

Visit the website for information; call for information. CARE Customers can book on-demand trips via UZURV or regular paratransit services from CARE and CARE Plus. For assistance, call 804-782-CARE (2273).

Report Problems

Call the Agency

Self Refer

Yes

GRTC Transit System

<http://www.ridegrtc.com/>

<http://ridegrtc.com/services/specialized-transportation/>

<https://www.facebook.com/RideGRTC>

[www.twitter.com/GRTCtransit](http://www.twitter.com/GRTCtransit)

Main

(804) 782-2273

301 East Belt Boulevard

23224 VA

United States

Monday: 6:30 am-7:00 pm

Tuesday: 6:30 am-7:00 pm

Wednesday: 6:30 am-7:00 pm

Thursday: 6:30 am-7:00 pm

Friday: 6:30 am-7:00 pm

Saturday: 8:30 am-9:00 pm

Sunday: 8:30 am-9:00 pm

Additional Availability Comments

Customer Service hours.

Fee Structure

Call for Information

Languages Spoken

English

CARE customers can benefit from a program with greater flexibility in meeting their mobility needs. "CARE On-Demand" enables CARE customers the option to utilize a same-day, direct, non-stop trip. CARE On-Demand is an optional program open to CARE customers; CARE customers do not have to use CARE On-Demand.

Schedule your trip at least two hours in advance. Trips can also be scheduled farther in advance with greater flexibility. You will need your CARE ID number for booking and your CARE ID card when riding.

CARE customers can choose from two CARE On-Demand partners, RoundTrip and UZURV. With two partners, there are two easy ways to use CARE On-Demand. [Learn about each CARE On-Demand](#)

Customer Benefits include direct, nonstop service, same-day reservation service, a favorite driver can be requested, and more.

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Service Area(s)

Chesterfield County

,

Henrico County

,

Richmond City

Email

[webcustomerservice@ridegrtc.com](mailto:webcustomerservice@ridegrtc.com)