

Assessment and Emergency Services

Age Requirements

No Age Requirement

Available 24/7

Yes

Documents Required

Call for details

Other Eligibility Criteria

Serves individuals with behavioral health, substance use, developmental disability and sexual assault response needs.

Intake Process

Call the Access Center or walk in at The Burrell Center, located at 611 McDowell Avenue, Roanoke, Virginia 24016. Children and youth may walk-in for screening without an appointment between 8:30 AM and 3:00 PM Monday through Friday. There are extended walk-in hours for children and youth intakes on Tuesdays until 4:30 PM. The children and youth entrance to the Access Center is on the left side of the main Burrell Center building, highlighted by a Children's Access Center sign. The adult entrance remains through the main Burrell doors in the center of the building.

Intake Contact Telephone

(540) 981-9351

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services

Qualification Number

070

Report Problems

Call the Agency

Residency Requirements

Serves residents of the cities of Roanoke and Salem and the counties of Botetourt, Craig and Roanoke.

Self Refer

Yes

Blue Ridge Behavioral Healthcare

<http://www.brbh.org>

Main

(540) 343-3007

Phone Emergency

(540) 981-9351

The Burrell Center

611 McDowell Avenue

The Burrell Center

24016 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Emergency and Crisis Services are available 24 hours per day, every day.

Fee Structure

Call for Information

Payment Method(s)

Private Pay

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Private Insurance

,

Medicaid

,

Medicare

Languages Spoken

English

,

Call if translation is needed

Emergency Services provides:

- 24-hour crisis intervention counseling and referral;
- pre-admission screening to determine the need for hospitalization;
- court liaison for involuntary commitment procedure;
- initial contact for the Sexual Assault Response and Awareness (SARA) program.

During the business day, this service provides a single source for determining placement through a variety of comprehensive assessment instruments.

Based on the outcome of the screening, individuals may receive a clinical assessment, short-term counseling, and/or referrals to the appropriate level and intensity of treatment, either from Blue Ridge Behavioral Healthcare or other community providers.

{Languages: Call ahead to arrange other language interpreters}

Service Area(s)

Botetourt County

,

Craig County

,

Roanoke City

,

Roanoke County

,

Salem City

Email

hr@brbh.org