

## **Insurance Counseling, Virginia Insurance Counseling and Assistance Program (VICAP)**

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Advance notice is required for special accommodations.

Intake Contact

Mari DeLeon

Intake Contact Email

DFSVICAP@fairfaxcounty.gov

Intake Process

Call the intake phone line or email for information.

Intake Contact Telephone

(703) 324-5851

Provider Refer

Yes

Residency Requirements

Client must reside in Fairfax County or the cities of Fairfax and Falls Church.

Self Refer

Yes

Fairfax County Area Agency on Aging

<https://www.fairfaxcounty.gov/familyservices/older-adults/virginia-insurance-co...>

Main

(703) 324-5851

12011 Government Center Parkway

Suite 708

22035 VA

United States

Monday: 8:00 am-4:30 pm

Tuesday: 8:00 am-4:30 pm

Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm

Friday: 8:00 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

The Fairfax Area Agency on Aging offers a range of services to support older adults, caregivers, and individuals with disabilities in Fairfax County and the cities of Fairfax and Falls Church. These services are made possible through funding from Federal, state, and local sources. While some programs may have eligibility requirements, many are available at no cost or on a sliding scale fee basis.

One notable program provided by the agency is the Virginia Insurance Counseling and Assistance Program (VICAP). VICAP offers free, confidential counseling to individuals with Medicare, helping them navigate various aspects of the program such as Medicare Part D, Medicare Supplement Insurance (Medigap), and understanding their Medicare benefits overall. Counseling sessions can be conducted over the phone or virtually, ensuring accessibility for clients.

VICAP counselors are unbiased and do not engage in selling insurance or receiving commissions. Their primary focus is on providing objective guidance and support to individuals seeking assistance with Medicare-related issues.

Service Area(s)

Fairfax City

,

Fairfax County

,

Falls Church City

Email

[DFSVICAP@fairfaxcounty.gov](mailto:DFSVICAP@fairfaxcounty.gov)